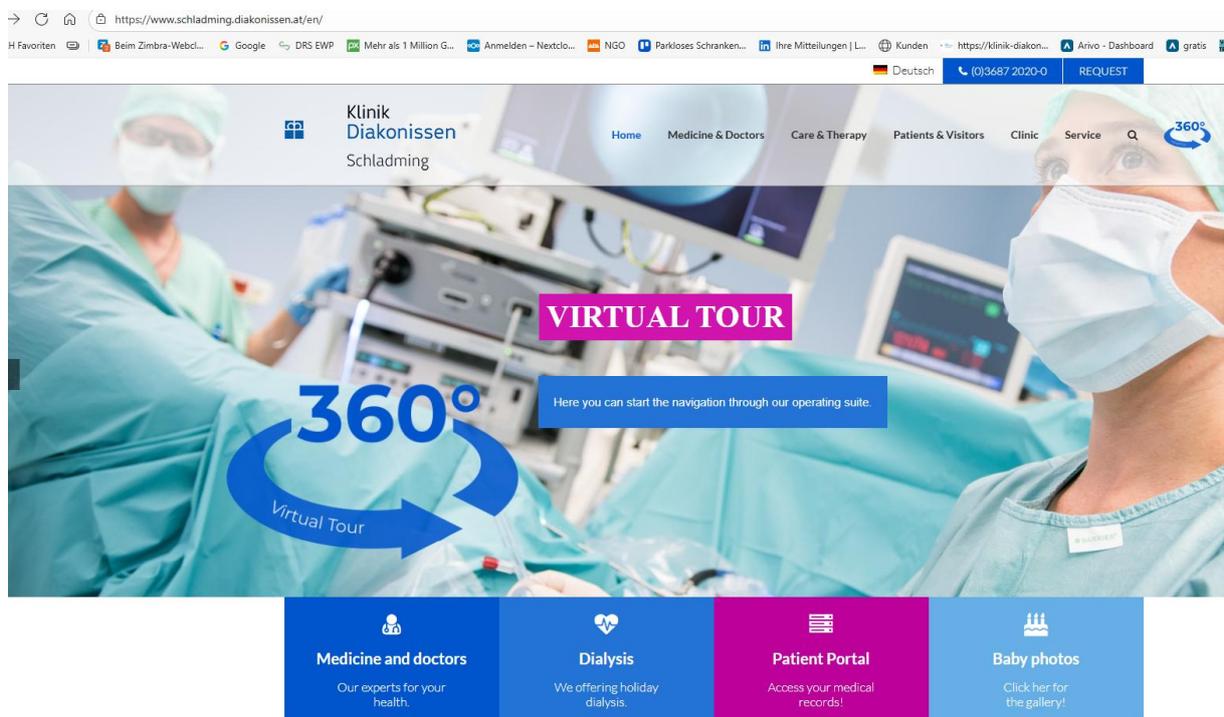


Password Reset Guide (Patient Portal)

1. Go to our homepage:
<https://www.schladming.diakonissen.at/>
2. Click on the “Patient Portal” button in the bottom-right menu:
<https://www.schladming.diakonissen.at/en/patienten-besucher/patientenportal/>



3. Scroll down a little and click on the “Patient Portal” button to open the login page:
<https://e-service.schladming.diakonissen.at/>



WELCOME TO THE PATIENT PORTAL OF DIAKONISSEN SCHLADMING HOSPITAL!

Our new Patient Portal provides you with secure digital access to your medical records – convenient and available at all times. Access is granted via two-factor authentication (email and SMS) and is, of course, free of charge. Your personal data is protected in accordance with the highest security standards.

The Patient Portal gives you access to:

- Medical reports and physicians' letters
- X-ray images
- Laboratory results

ALREADY REGISTERED?

Click here to access the **Patient Portal** directly.

4. Click on **„Passwort vergessen?“** (Forgot Password?).

Klinik
Diakonissen
Schladming

synedra Web Patient Anmeldung

Bitte geben Sie Ihren Benutzernamen und Ihr Passwort ein, um die Anmeldung zu starten.

Benutzername oder E-Mail

Passwort

WEITER

[Passwort vergessen?](#)

5. Enter your username (your email address) and click **„Passwort zurücksetzen“** (Reset Password).

Klinik
Diakonissen
Schladming

Neues Passwort anfordern

Bitte geben Sie Ihren Benutzernamen an. Durch Klicken der Schaltfläche "Passwort zurücksetzen" erhalten Sie eine E-Mail mit einer Anleitung zum Zurücksetzen des Passworts.

Benutzername oder E-Mail

PASSWORT ZURÜCKSETZEN

6. You will now be prompted to set a new password. Enter your new password twice to confirm it.
7. Log in again using your new password. To complete the login, you will also need the SMS PIN code sent to your phone.